

# Installation Guide

# Respond™



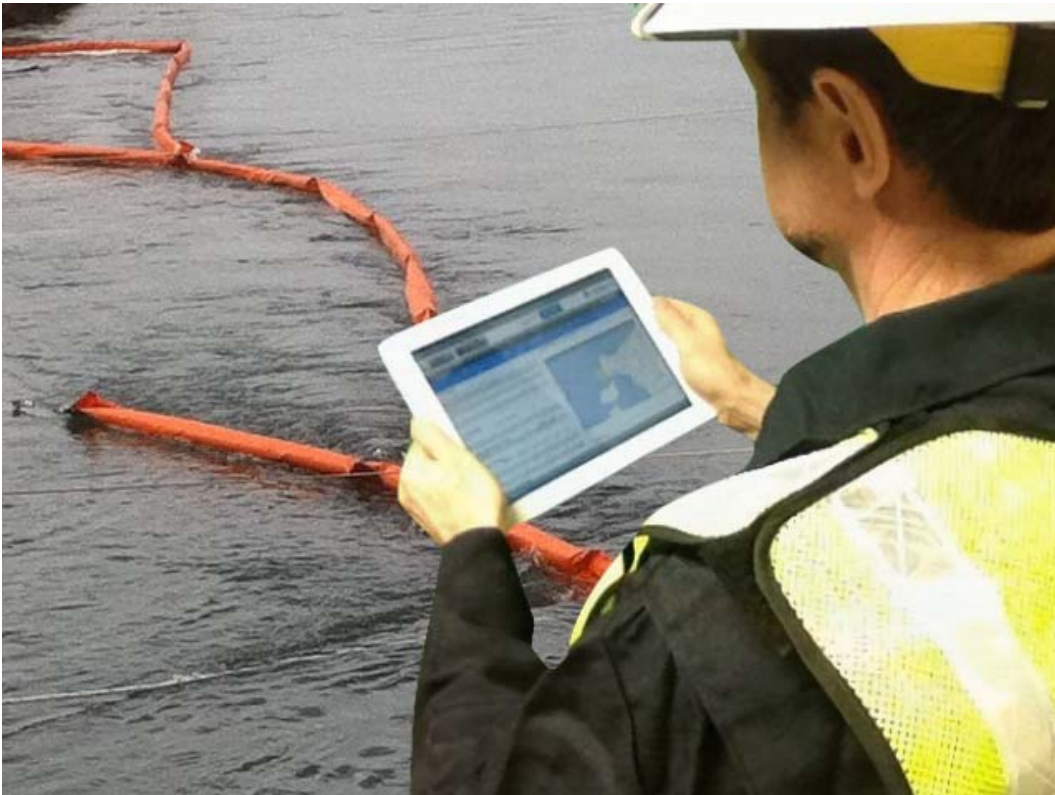
## Table of Contents

<b>Introduction .....</b>	<b>2</b>
<b>Support.....</b>	<b>2</b>
<b>Respond Login File .....</b>	<b>2</b>
<b>FileMaker Pro Login .....</b>	<b>3</b>
<b>Select an Incident or Create a New Incident.....</b>	<b>4</b>
<b>Web Browser Login.....</b>	<b>5</b>
<b>FileMaker Go 16 Login .....</b>	<b>6</b>

## Introduction

Respond is a FileMaker database solution that is hosted on a server at [aws.njrespond.com](http://aws.njrespond.com). It is accessible from a web browser, on an iPad by launching the Respond Login File or FileMaker Go, and on Windows and Apple computers using FileMaker Pro 16.

Each user logs in with a unique username and password.



## Support

For support with RESPOND email us at [support@njr.net](mailto:support@njr.net) or call our support line at (206) 777-5865.

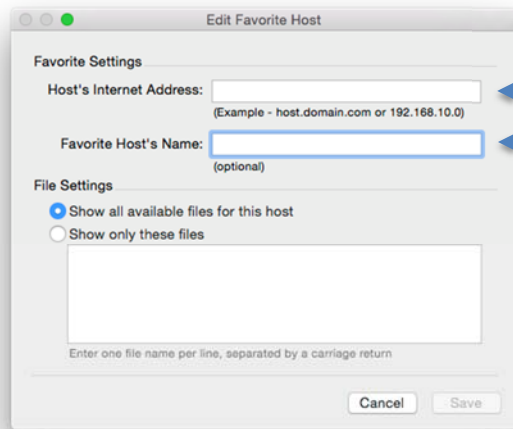
## Respond Login File

To access Respond using the Respond Login File simply click the icon and enter your user credentials.

## FileMaker Pro Login

To access your Respond solution from FileMaker Pro, follow these instructions:

1. Launch FileMaker Pro from your Toolbar or Taskbar
2. From the Launch Center select the “Hosts” tab
3. Click the “+” button at the bottom left of the “Hosts” tab to add a new Host
4. Enter the Host’s Internet Address: `aws.njrespond.com`

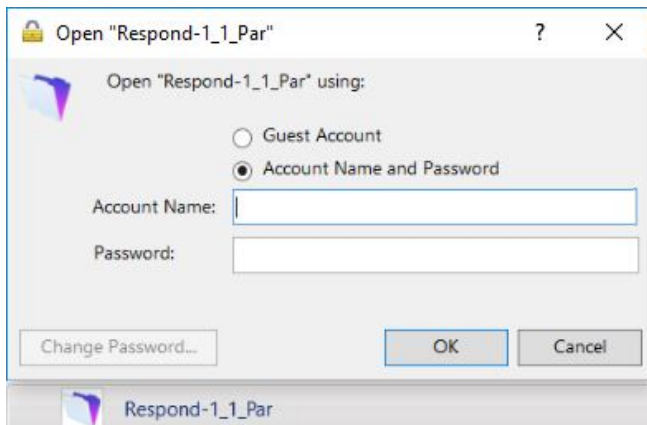


5. Enter a Favorite Host’s Name (optional): Suggestion “Respond PAR”

6. Click “Save”

The new Host will now appear in the Launch Center.

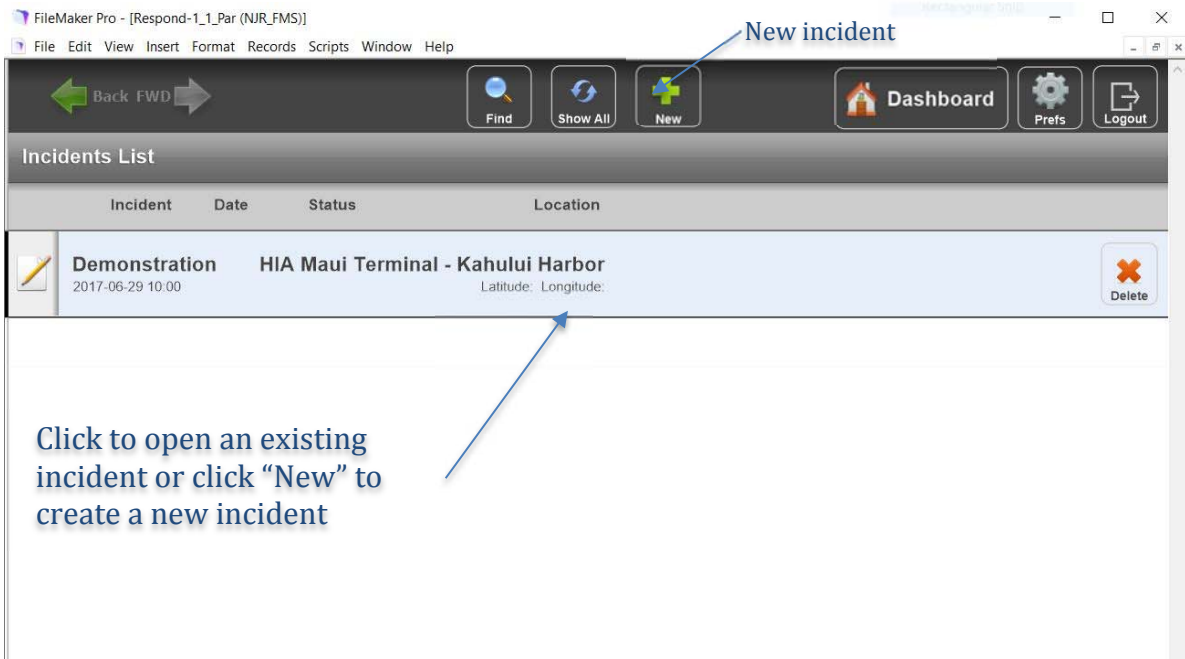
7. Select the new Host from the list.



Select the Respond-1\_1\_Par file and enter your user name (Account Name) and Password

This was supplied to you by NJ Resources

## Select an Incident or Create a New Incident





FileMaker Pro - [Respond-1\_1\_Par (NJR\_FMS)]

File Edit View Insert Format Records Scripts Window Help

Back FWD

Find Show All New Dashboard Prefs Logout

**Incidents List**

Incident	Date	Status	Location	
 <b>Demonstration</b>	2017-06-29 10:00		<b>HIA Maui Terminal - Kahului Harbor</b> Latitude: Longitude:	 Delete

Click to open an existing incident or click "New" to create a new incident

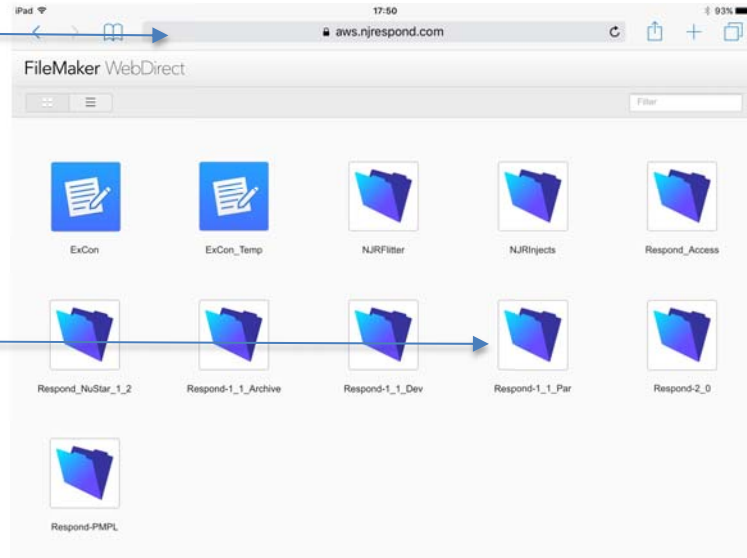
## Web Browser Login

From your favorite web browser follow these instructions to login to Respond.

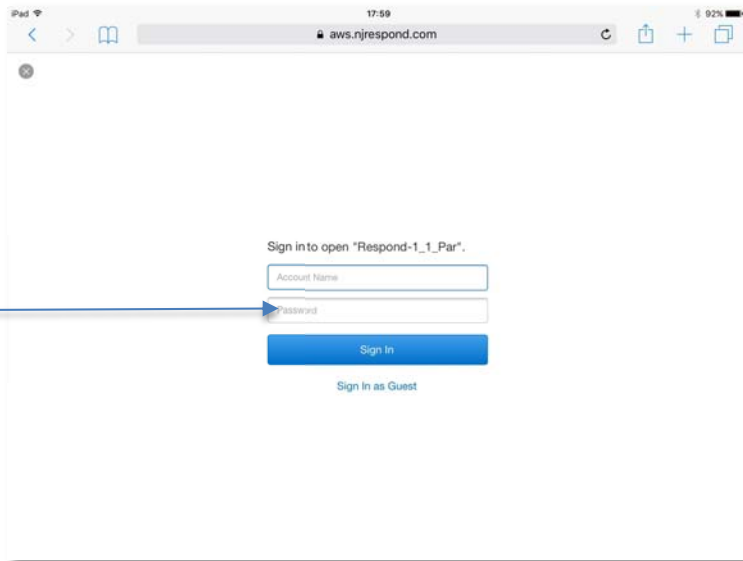
Enter the following url in the browser:

<https://aws.njrespond.com/fmi/webd/#>

Select Respond-1\_1\_Par



Enter your user name  
(Account Name) and  
Password

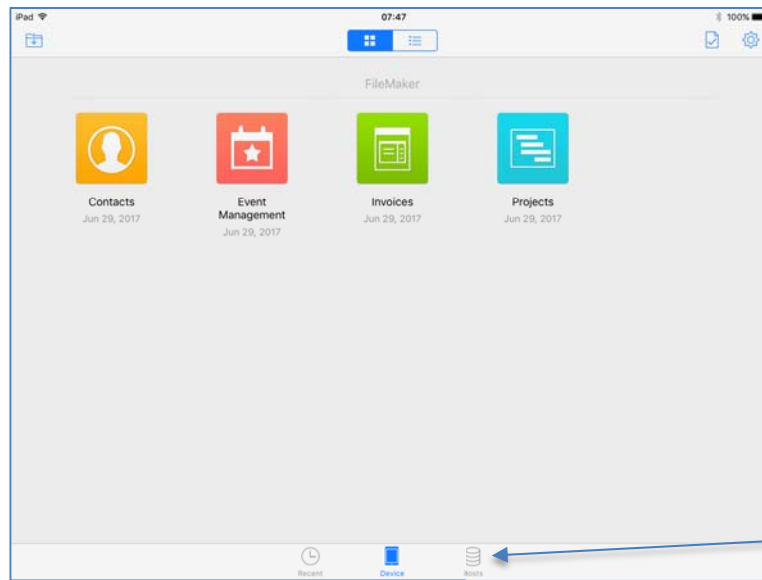


## FileMaker Go 16 Login

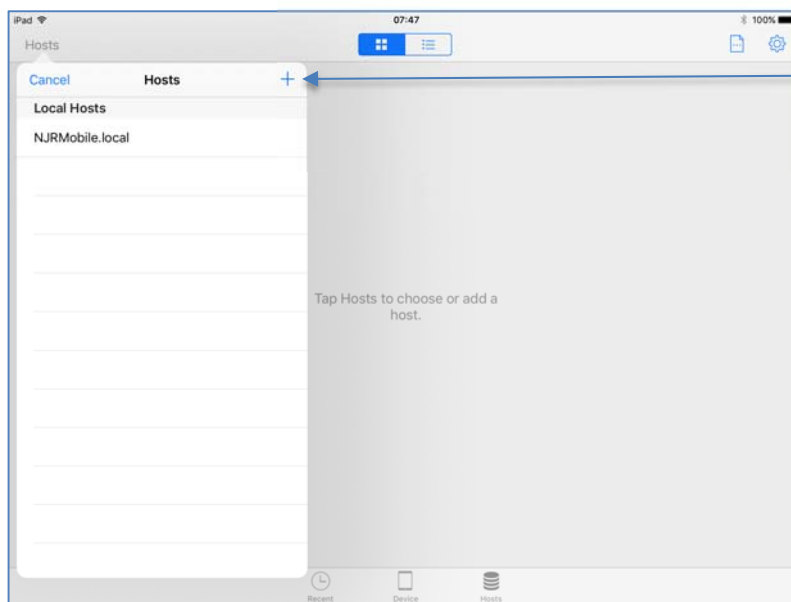
Download the FileMaker Go 16 application from the iTunes App Store.

From FileMaker Go 16 follow these instructions for login to Respond.

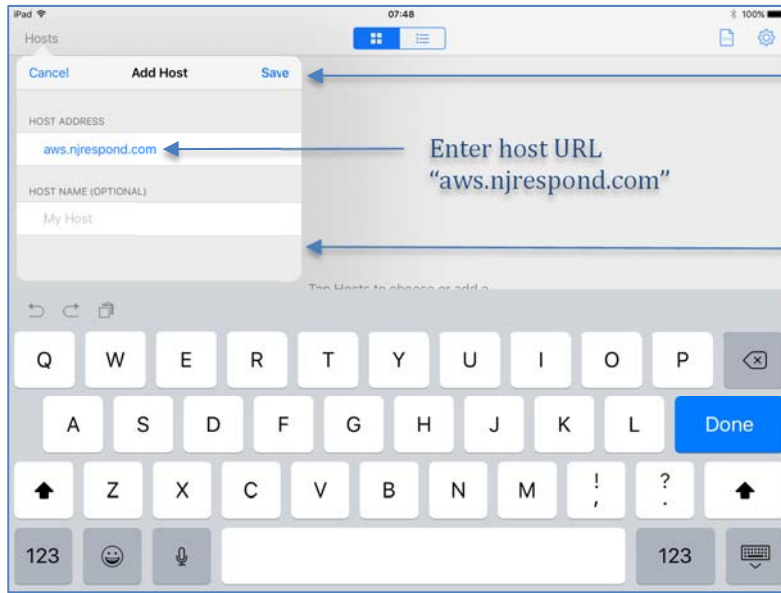
FileMaker Go 16 is a free application that allows you to run FileMaker solutions on an iOS device. It can be downloaded from the Apple App store.



Open the app  
and select "Host"



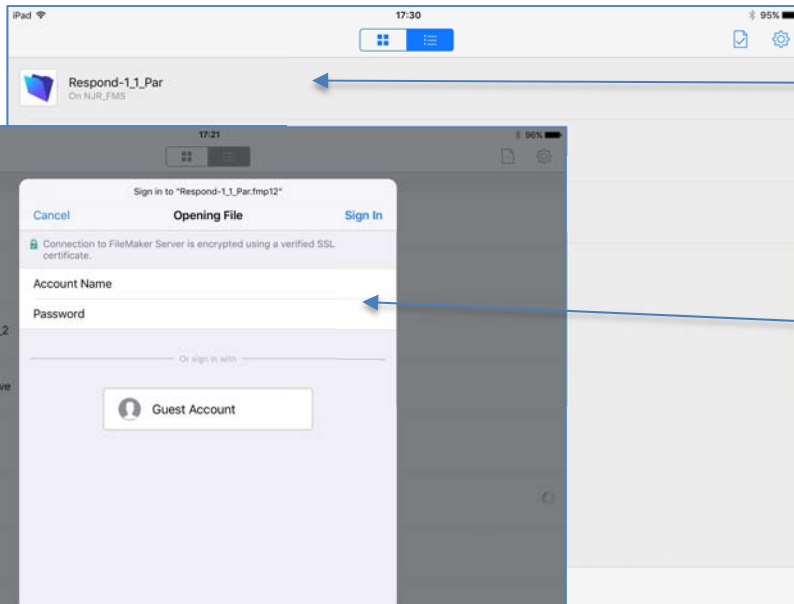
Add Host by clicking "+"



Enter host URL  
"aws.njrespond.com"

Enter a Host Name, i.e.  
"Respond PAR"

Then click "Save"



Select Respond-1\_1\_Par

Enter your username and  
password and select "Sign In"

